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# STREETSCAPE

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## General Maintenance Guidelines

### Overview

Thank you for choosing quality Streetscape furniture for your project!

Streetscape products are designed and built in New Zealand to a very high quality specification to withstand the New Zealand climate and conditions.

To help ensure your Streetscape furniture remains in great condition, as a minimum we recommend our products are washed down with water every six months. This will remove any build-up of dirt, grease or salt spray which if left unattended may deteriorate the furniture item prematurely.

Every project is different and depending on the location, exposure to the elements and materials used, the cleaning frequency may need to be increased to suit.

If you consider your cleaning or repair circumstances to be outside the scope of this document, please contact our office and we will be happy to help you keep your Streetscape products looking as new.

### Timber

Streetscape only uses FSC sourced timber for their products and offer a wide range of timber species ranging from soft timbers such as pine through to hardwood timbers, Saligna Eucalyptus, Vitex, Purple Heart and Garapa to name a few.

Depending on the specification and requirement the timber may be left untreated, oiled or coated with an anti-graffiti coating.

Regardless of the treatment we recommend cleaning timber every six months with a soft brush and water to remove any dirt or grime.

During the cleaning stage, all slats should be checked for any excessive splitting or splintering, these should firstly be removed and the affected surfaces sanded with 100 grit sandpaper to remove any uneven or sharp edges.

DO NOT WATER-BLAST timber surfaces as this will destroy the wood structure, increasing the chances of splitting, mould growth and decay.

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## Graffiti

Remove graffiti with an approved cleaner and a light sand with 100 grit sandpaper and re-coat sanded area with anti-graffiti coating if required.

## Oil Application

If the furniture has been oiled initially we recommend re-coating every six months to help prevent warping and splitting. This can be applied with a brush, roller or clean rag, preferably along the grain of the timber as per manufacturer's instructions.

## Timber Leaching

Leaching is a natural occurrence to all hardwoods and the tannins will naturally break down over time in UV and with weather exposure, this process may take up to a year or more, depending on many factors including the age and type of timber used, the location of the timber and the amount of rain and exposure to the weather elements for example.

Washing the area with a commercial grade bleach will help remove the tannins on the concrete pad, due to the active oxygenated molecules within the product.

As always care must be taken to any areas that this is applied to and we strongly suggest test patches carried out prior to full application of any bleach as well as the manufacturer's guidelines and suggested directions of use.

Streetscape suggest ordering furniture 4-6 weeks earlier than required to allow the leaching to occur off site. This time should allow 80% of the tannins in the timber to leach out, minimising the effect on site.

## Repairs/Replacement

In instances of heavy damage the timber slat may need to be replaced.

Streetscape keep a file of all products manufactured and can supply your replacement components and timber slats cut and machined to size and specification.

Please call our Streetscape offices for advice and to request a quote for replacement parts.

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## Stainless Steel

There are two main grades of stainless steel used in our furniture; grades T304 and T316.

Each grade of stainless steel is suited to different locations, grade 316 is suited to all areas, especially marine locations where high sodium chloride levels in the air can degrade other types of stainless steel. Grade 304 is more suited to urban areas where there is less risk of sodium chlorides contaminating the surface of the steel.

Our products are of the highest quality and perform to their purpose while looking great through their lifetime provided the correct grade of stainless steel is specified and maintenance is carried out when necessary.

Recommended maintenance schedules for the two grades differ slightly due to their chemical make-up. The table below shows the recommended cleaning frequencies of the two grades in different atmospheres.

Location	Grade 304	Grade 316
Interior	As required to maintain appearance or design	
Suburban/Rural	6-12 month intervals (as appropriate to location and design)	
Industrial/Urban	3-6 months	6-12 months
Coastal/Marine	Not recommended	6-12 months

Stainless Steel requires relatively low maintenance; however, its corrosion resistant and aesthetic properties can be compromised if its surfaces are not kept clean.

Stainless steel is very easy to clean, washing with a mild detergent and warm water with a microfiber cloth should clean most dirt and grime build up.

If detergent is used make sure to rinse thoroughly after cleaning with water and dry with a microfiber cloth, wiping in the direction of the polish or grain, drying off all water droplets to prevent water stains or spots and will maintain a beautiful long lasting appearance.

Avoid using steel brushes or wool as this will contaminate the surface give the appearance of rusting.

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## Galvanised Steel

Hot dip galvanised by itself is a long lasting and cost effective means of protecting steel from corrosion, providing unmatched durability and abrasion resistance.

Galvanized steel may be cleaned using warm, soapy water with a mild detergent, then rinse with fresh water and wipe clean with a clean, soft cloth.

For stubborn marks or stains a hard bristle plastic brush and soapy water is recommended and as above, rinse with fresh water and wipe clean with a clean, soft cloth.

Avoid using steel brushes or wool as this will contaminate the surface give the appearance of rusting.

Physical damage to the galvanised surface such as small chipped areas can be repaired by lightly sanding the affected area and applying a zinc-rich cold galvaniser to prevent rust occurring.

Before using cleaning agents to remove graffiti, please consult Streetscape for detailed information and advice. Try a small and inconspicuous area first to avoid causing more unsightly damage.

## Painted surfaces - Powder coat and wet paint

Powder coat and wet paint systems painted on top of hot dip galvanised steel is known as a Duplex coating and provides additional protection to hot dip galvanised surfaces as well as providing decorative and aesthetic options to your project.

Both coating systems are extremely easy to clean and are both cleaned in the same manner. To maintain the great appearance, it is important that the surfaces are cleaned on a regular basis.

The frequency of cleaning depends upon the environment the item is located, a cleaning cycle may range from 3-18 months.

In line with our paint manufacturer advice, in urban environments, we recommend a maximum of 18 months between cleaning, unless undue soiling is apparent, in this case cleaning should be carried out more frequently.

In areas of high pollution, marine and swimming pool environments cleaning should be carried out every 3-6 months.

All painted surfaces can be cleaned using a mild detergent in warm water. Using a soft cloth, sponge or a non- abrasive, soft bristle brush and warm, to remove all loose dirt, grease, moss and mould residue, rinsing thoroughly with fresh water to remove all salts and residue and wiping with a clean, soft cloth.

If the product is heavily soiled, then repeated cleaning may be required.

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Our maintenance guidelines are intended to provide a good general advise on your maintenance regime to keep your furniture looking fantastic for its life.

From time to time more information may be required, for additional information please visit the resources tab at [www.streetscape.co.nz](http://www.streetscape.co.nz) for further information and advice from our suppliers, or contact us directly at [info@streetscape.co.nz](mailto:info@streetscape.co.nz)